



## BOARD MEETINGS | KEY MESSAGES

### **Mountain View Seniors' Housing (MVSH) Board Meeting, March 17, 2016**

- The MVSH Board met at the NEW Sundre Senior's Supportive Living Facility for their regular scheduled Board meeting and tour of the new project.

#### **Presentations**

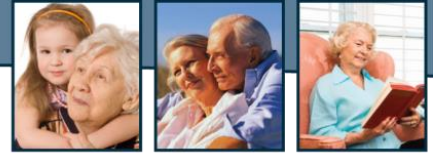
- An update on MVSH Health Care risks and management by Joyce Wicks, MVSH Care Consultant.
- An update on the Sundre Project was received from Wayne Milaney, Sundre Project Manager.
- An update on MVSH 2015 Auditor Report and 2015 Audited MVSH Financial Statements and Notes by Heather MacPherson, MVSH CFO
- An update on MVSH Human Resources and Organizational Development by Kristi Gingrich, MVSH Director of HR.
- An update on Sundre Project F&E and Sundre Operations by Stacey Dick, General Manager for Sundre Operations and Project Manager for new facility F&E and training.

#### **Visit with Alberta Minister of Senior's**

- The Board has once again expressed its desire to pursue a meeting with the Minister of Seniors to ensure the agenda with Alberta Housing is clear and moving forward. The hope is to have this meeting with the Minister of Seniors soon and invite to our Grand Opening in September 2016 (Date TBD).
- So far announcements from the new Provincial Government have had little impact on MVSH. Commitment for seniors' housing and care and for capital programs for seniors' lodges are expected to be honoured by the Province and supported in future budget processes

#### **MVSH Long Term Planning Retreat – Site Development and Demand Study**

- MVSH is reviewing its long term plans and is preparing for another Board Retreat to be held in the next few months. The Board sees the opportunity to expand its sites in Olds, Didsbury and potentially build a new project in Carstairs.
- MVSH has commissioned a County-wide demand study to provide a reference data base for its long term facility planning. This demand study is partially funded by a CMHC grant and will provide research for all Municipalities and demonstrate the need for Senior's Housing across the continuum from independent through all levels of health care.



- No projects or expansion will be undertaken without sufficient demand to justify the risk involved in a capital project. The demand study will be completed and ready for discussion and input to the Board conversations at the Retreat Planning Session.

### **Mountain View Seniors' Housing Foundation Update**

- The Foundation continues to develop its capital campaign to reach \$1 Million dollars with naming opportunities and donations in support of the new Sundre facility. Community and donor engagement activities have already commenced.
- The Foundation is planning a "Powered by People" fund raising Gala event at the Site on Saturday April 23, 2016 to show case our new project and raise awareness and donor support.
- We hope everyone will come support our Foundation and this special celebration event.

### **Sundre Supportive Living Facility Project**

- The new Facility has now reached substantial completion ahead of schedule and on budget.
- The Project is now scheduled for several months of commissioning, moving furniture and equipment, and staff hiring and training. We are planning to start operations on June 1, 2016 for Lodge and Life Lease only, and open operations on July 1, 2016 for the SL4/SL4D operations.
- Site tours are possible, for any and all Municipal stakeholders to see the project. Please contact MVSH CAO Sam Smalldon or your Board Director to arrange such a tour.
- The Board is planning a public Open House Event to Celebrate in June 2016 and a Grand Opening Ceremony for September 2016. So stay tuned!

### **Life Lease Suites in Sundre**

- We currently have 12 suites sold which is 66% of available suites.
- We hold information and marketing sessions twice each month at the new site now that it is available for viewing. We advertise in local and area newspapers. Our next information session is April 12, 2016 at 1:30 pm at the new facility site in Sundre.
- With this renewed marketing effort, we fully expect all Life Lease suites to be sold when we open this summer. If you have any questions regarding Life Leases, please contact MVSH CAO Sam Smalldon or any Board Director.

### **Director of Care Position**

- MVSH now has a direct search in place to hire a new Director of Care, our risk management position to guide resident care management and care quality. This role is currently being filled by Joyce Wicks as the MVSH Care Consultant during this interim period while MVSH prepares for opening of the new Sundre Seniors' Supportive Living Facility.



### **2015 Audit and 2016 Budget**

- The Board received and approved the 2015 Audit Report and 2015 Audited Financial Statements and Notes which are available on our website at [www.mvsh.ca](http://www.mvsh.ca).
- Vacancy rates have now stabilized returning MVSH to full capacity in 2016. MVSH has increased marketing efforts for new applications to fill vacancies and continue to add to our waitlists. MVSH has also reduced revenue expectations in 2016 going forward for both these Lodges from 95% to 90% occupancy.
- In 2015 and early 2016, we have experienced higher costs for food, which have skyrocketed this past year and this is expected to continue. We will carefully monitor and manage food costs to ensure we avoid any negative impact for our senior's. We will continue to deliver quality meals and dietary services for residents of all our Lodges.
- In 2016, expectations are for some one time costs associated with commissioning and start-up of the new Sundre Seniors Supportive Living Facility. We will have 7 months of operation starting June 1, 2016. Our objective is to manage towards our balanced budget in 2016, so we will monitor all costs on a quarterly basis and report regularly to the Board for accountability with implementation of the new Facility start-up and commissioning.
- In 2016, there will be de-commissioning of the old Foothills Lodge in late June. The Board as tenants and operators of the Foothills Lodge have reached out to the Province as owners, to initiate discussions with the Town of Sundre related to re-purposing and future use of the building and site.
- The outcome of de-commissioning is also to re-purpose the site and it is expected to benefit the Sundre Community once MVSH leaves and transfers obligation for this site and facility back to the Province. There is now a meeting set with the Assistant Deputy Minister (ADM) for Alberta Seniors on Friday April 1, 2016 to discuss this de-commissioning and re-purposing plan with the Mayor of Sundre and MVSH.

### **Current Events at MVSH**

- With many activities occurring over the next few months, the Board wishes to share the following calendar of events for MVSH.

#### March 2016

31<sup>st</sup> Career Information Session for Employment Opportunities at our new Sundre facility.

#### April 2016

5<sup>th</sup> Foothills Residents and Family Tour of their new home at the new Sundre facility.

7<sup>th</sup> Career Information Session for Employment Opportunities at our new Sundre facility.

11<sup>th</sup> to 14<sup>th</sup> MVSH Volunteer Appreciation Teas at all MVSH Lodges



12<sup>th</sup> MVSH and AHS host the LTC Sundre Hospital Residents and Families for a tour of their new home at the new Sundre SL4/SL4D facility.

23<sup>rd</sup> Foundation “Powered by People” Fundraising Gala at new Sundre facility

#### May 2016

1<sup>st</sup> MVSH Sundre management and staff training and transitions to new facility start.

5<sup>th</sup> MVSH Annual Staff Appreciation Night in Didsbury at the Memorial Complex.

12<sup>th</sup> Foothills Lodge “Good-bye Party” at Foothills Lodge and sponsored by a Committee of Local Sundre Volunteers – for Residents, Families and Staff but everyone is invited

#### June 2016

1<sup>st</sup> New facility opens for operations of Lodge and Life Lease only.

Date to be determined for Public Open House (likely later in June)

20<sup>th</sup> MVSH Graduation Ceremony for MVSH/NorQuest HCA Program Students

Staff Training for SL4/SL4D preparing for opening July 1, 2016

#### July 2016

1<sup>st</sup> New facility opens for operations of SL4/SL4D

Transitions and moves for new residents of SL4/SL4D will occur over a period of weeks. We are advised by AHS first transitions are from LTC at Sundre Hospital and then from AHS Waitlists for SL4/SL4D and then from those wishing to return to Sundre Area for SL4/SL4D will complete the initial occupancy for the 40 units.

#### August 2016

Normally a busy vacation time. No MVSH events planned for August at present.

#### September 2016

Date to be determined for Grand Opening Event for the new Sundre Seniors Supportive Living Facility (following protocol - invites and requests for available dates are first out to Premier of Alberta, Minister of Alberta Seniors and Minister of Alberta Health at the moment).

15<sup>th</sup> Foundation Annual Golf Tournament at Coyote Creek Golf Course in Sundre

#### **Next MVSH Board Meeting**

- The next regular Board meeting will be Thursday June 16, 2016 @ 6:30-9:00 PM at the new Sundre Seniors’ Supportive Living Facility, in Sundre, AB

#### **Contact or Questions**

- If you require any information or there are any questions related to this communication please contact a Board Director or Sam Smalldon, CAO for MVSH at 403-556-2957 or by email at [sam.smalldon@mvsh.ca](mailto:sam.smalldon@mvsh.ca).